



CITY CENTRE PSPO RENEWAL COMMUNICATIONS AND CONSULTATION PLAN

Public Spaces Protection Order (PSPO) Renewal Coventry City Council

1. Overview

The current Coventry City Centre PSPO which began on 20th November 2023 is due to expire on 20th November 2026. Renewal of this PSPO is proposed (with amendments). This document sets out how we will engage with the public and stakeholders, to communicate this proposal, outline changes to the existing PSPO, and invite feedback.

Summary of proposed changes:

- a. Amalgamation of separate conditions covering charity collections, subscription sales, peddling and begging; into a single condition covering conduct that amounts to aggressive, pressuring, or harassing requests for money or donations.
- b. A new restriction on the use of amplification equipment
- c. A new restriction on the erecting of temporary structures.

Timescales:



Lead Officer: Jon Barnett (Communities Lead), Community Safety Team



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2. Objectives of Communication and Consultation

- Ensure and increase public awareness of the proposed PSPO renewal
- Gather and maximise feedback from stakeholders
- Meet statutory consultation requirements
- Demonstrate transparency and accountability

3. Key Stakeholders

- Coventry Residents
- City Centre Users
- City Centre Businesses
- Elected Members
- City Council Teams
- West Midlands Police & Crime Commissioner
- West Midlands Police
- Coventry Business Improvement District
- Special Interest Groups
- Senior Leadership Team

4. Key Messages

- Purpose of PSPO
- Proposed changes
- How it affects the public
- How to provide feedback
- Consultation deadlines

5. Communication Methods

We will utilise a variety of communication methods to target a broad section of key stakeholders, inviting all to give us their views and take part in consultation. Some communications may be directed at an open audience while others may be more targeted. The content will also vary depending on audience requirements. Communications will include:

- Website updates (At launch + updates)
- Social media (At launch + updates)
- Press Release (At launch + Go Live)
- Direct Emails (At launch)
- Letters to Key Stakeholders and special interest groups (At launch)
public |



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6. Consultation Methods

We will utilise a variety of communication methods to target a broad section of key stakeholders, gathering both qualitative and quantitative data. Some activities may be aimed at engaging specific groups while others will be open to public use. Consultation activities will include:

- Presentation to Cabinet Member (Seeking permission to Consult)
- Online surveying
- Drop-in sessions
- Stakeholder meetings
- Written submissions

Consultation period:
Start date:29/06/2026
End date: 26/07/2026

7. Equality and Accessibility Considerations

A separate Equality Impact Assessment is being prepared in relation to the PSPO renewal exercise, however we will:

- Ensure materials are provided in an accessible format (large print, translations etc.) upon request
- Ensure Online consultations are compatible with assistive software
- Consider vulnerable groups
- Ensure we are compliant with our duties under Equality Act (2010)

8. Evaluation and Reporting

Upon completion of the consultation, there will be a period of approximately 4 weeks available to consider responses, seek further clarification, implement changes and to prepare a formal consultation report for consideration in the decision-making process. The consultation report will consider:

- Number of responses received
- Feedback themes
- Changes made following consultation
- Report to decision-makers



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9. Risk and Issues Management

Below is a general register of risks that have been identified, with associated mitigation.

	Risk	Impact	Mitigation
M	Low response rate	Poor engagement	Promote across channels
M	Negative feedback	Reputational damage	Clear messaging and FAQs
H	Online mobilisation by Special Interest Groups	Skews consultation results	Postcode requirements and focus on in person consultation
L	Legal challenge	Compliance risk	Follow statutory consultation requirements & engage Legal Services in Consultation
H	Local Elections	Lack of awareness/ awareness by new members	Clear communications and briefing notes



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City Centre PSPO Public Consultation Action Plan

Methodology –info and survey on Let’s Talk Coventry, social media and face to face survey completions in city centre

Consultation period: 29 June to 26 July 2026

Action	Why	When – week beginning	Lead	Complete
Cabinet Member approval for consultation	Commit	17 June	Davina Blackburn, Kenny Bell, Jon Barnett	
Prep FAQs and background info	Inform/consult	w/c 22 June	Liam Nagle/Andy Clarke	
Draft consultation survey on Let’s Talk	Consult	w/c 22 June	Kristi Larsen	
Draft Press release - media, web, social media etc	Inform	w/c 22 June	Darren O’Shaughnessy	
Prepare Let’s talk webpage – include any documentation and link to questionnaire	Consult	w/c 22 June	Kristi Larsen	



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Action	Why	When – week beginning	Lead	Complete
Consultation starts Monday June 29				
Info live on media, social media, web, partners web, Let's Talk etc Press Release issued	Consult	29 June	Darren O'Shaughnessy	
Make Let's Talk live (include in next Let's Talk newsletter/Gov Delivery newsletter)	Consult	29 June	Kristi Larsen	
Share consultation info with partners/stakeholders	Consult	29 June	Liam Nagle/Andy Clarke	
Undertake face to face surveying using tablets in city centre	Consult	Ongoing through out	Community Safety Team	
Reminders re consultation on social media	Consult	Ongoing	Comms	
Last chance reminder social media etc	Consult	w/c 20 July	Comms	
Consultation ends – Tuesday 26th July				
Produce consultation report	Inform	w/c 3 August	Kristi Larsen	
Share report with SCRUCO	Inform	26 August	Davina Blackburn, Kenny Bell, Jon Barnett	



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Action	Why	When – week beginning	Lead	Complete
Final decision on extension of PSPO Cabinet Member	Inform/Commit	1 September TBC	Davina Blackburn, Kenny Bell, Jon Barnett	
Consultation feedback to local people via Let's Talk	Inform	TBC	Kristi Larsen	